

CANADIAN DENTAL HYGIENISTS ASSOCIATION  
L'ASSOCIATION CANADIENNE DES HYGIÉNISTES DENTAIRE

<b>Policy Type:</b>	Executive Limitations
<b>Policy Title:</b>	Treatment of Members
<b>Reference:</b>	EL2
<b>Date Approved:</b>	March 2006
<b>Replaces:</b>	March 2003

---

With respect to interactions with members or those applying to be members, the Executive Director shall not cause or allow conditions, procedures, or decisions that are unsafe, undignified, unnecessarily intrusive, inappropriate or that fail to provide appropriate confidentiality or privacy.

Accordingly, he or she shall not:

1. Use methods of collecting, reviewing, transmitting or storing member information that fail to protect against improper access to the material elicited.
2. Fail to establish and maintain a process that communicates to members what may or may not be expected from membership in the Association.
3. Fail to inform members of this policy, or to provide a mechanism for those who believe they have not been accorded a reasonable interpretation of their rights under this policy.
4. Fail to address and respond to members' concerns in a timely manner.
5. Fail to recognize volunteers in an appropriate manner.
6. Fail to ensure an annual national event that supports the current mission and Ends policies.